

# **Turning Pressure into Performance**

Warehouse operations face constant pressure from tight margins, shifting demand, and rising labor costs. Capstone transforms these challenges into opportunities with scalable labor solutions and seamless operational support.

# Performance Solutions

Workforce Augmentation

### The Partner

The world's leader in tool manufacturing and engineered fastening systems, with 50 manufacturing facilities in the United States and a presence in over 60 countries around the world.

## The Challenges

Warehouse operations demand efficiency and stability, but shifting volumes and seasonal peaks strained the workforce. These pressures led to risks of burnout, rising costs, and drops in productivity.

- Highly dynamic business model requires a flexible and scalable labor pool
- Burnout impacting full-time employees during highvolume seasons
- Overstaffing increasing costs during low-volume seasons
- Temp labor ineffective due to low productivity, lack of motivation, and need for extensive training

Schedule a Meeting Today



## Results



\$7.2M

Labor Cost Savings vs. in-house or temporary labor



49%

Improvement in full-time employee turnover



25%

Efficiency improvement during project implementation



# Integrated Support

With no startup delay during high seasons

# **Our Approach**

Capstone designed a tailored labor strategy that could adapt quickly to changing operational demands. Our approach ensured that every corner of the warehouse was supported with trained and certified associates who could integrate seamlessly with the client's existing

#### Skilled Labor On-Demand

Provide expert, trained, certified labor that can fill in around any area in the warehouse that needs additional help.

#### Flexible Workforce Model

Empower the distribution center with a workforce that adapts to changing volumes, keeping operations at optimal levels.

#### **Employee Value & Morale**

Enable full-time employees to earn higher pay and focus on specialized roles, increasing value while improving morale.

# **Solution**

Capstone positioned the distribution center to succeed during both peak and low-volume seasons



7.4M Cases

Handle 7.4 million inbound throughput cases for the DC



Cross-Trained

Specialized and trained Capstone associates can step in and do any job in the DC as needed



24/7 Coverage

Capstone labor works holidays/ Sundays so full-time employees don't have to, reducing burnout



Workforce Scalability

Flexible labor pool that can scale footprint up during peak volume, then scale down during times of low production

