



Inbound Unloading Service

Reducing Wait Times, Missed Windows,
and Dock Congestion Every Shift



Capstone's **Inbound Unloading Services** bring trained teams, real-time visibility, and performance-driven processes to your dock—reducing costs, speeding up throughput, and keeping your warehouse running at peak efficiency.

Product Offerings



Inbound Scheduling

We leverage a robust technology solution to facilitate scheduling and door assignment



Put-Away

We track space, receipts, and backlog in real time to keep put-away efficient and prevent storage issues.



Unloading

Freight unloading practices and experienced, skilled laborers lead to a safer and more efficient warehouse.



Replenishment

We ensure smooth inventory flow from reserve to storage, picking, or shipping to maximize efficiency.



Freight Hauling

Our best practices efficiently move cargo through staging areas for receiving, scanning, inspection, or other activities



IQ Technology

Capstone's Inbound Quality (IQ) Program uses technology to verify every load and enforce vendor standards.



What We Deliver



Unloading Accuracy:

Late arrivals, freight damage, and slow unload speeds.



Service Quality:

Unsafe practices, labor issues, and damaged freight.



Improved Compliance:

Missing docs, vendor issues, and lack of audit process.

Key Features

- + Pay-for-performance model boosts productivity and speed.
- + Capstone Pay lets drivers check out faster and easier.
- + Capstone IQ tracks compliance and vendor accuracy.
- + Managed receiving gives real-time dock visibility.
- + MyCapstone app helps employees manage tasks and pay.

Partner Benefits



Save on labor with performance-based unloaders



Increased unload speed and team productivity



Improved dock flow and unload consistency



Fewer damaged pallets and freight issues



Real-time visibility into dock operations



Inbound audits to enforce vendor compliance rules

Real Results: Case Study Snapshot

PARTNER: A top nationwide food service distributor

CHALLENGE: Mitigate escalating labor and vendor challenges and mounting operating costs

SOLUTION: Solution: PfP unload teams, vendor support team, tech-enabled scheduling & receiving, real-time tracking dashboards and visibility performance tracking

RESULTS

25% surge in productivity through pay for performance model

50% reduction in load entry and billing labor

71% increase in vendor compliance tracking

\$250K annual savings vs. in-house operations



Schedule a Meeting Today!

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